

### INFORMATION SOLUTIONS THAT **ENABLE DISCOVERY AND IMPROVE HEALTH**

### **Resources and Services**

# 5,393,678 journal articles and book chapters downloaded

227,207 electronic journals and books in the **NIH Library collection** 

> information & research requests



10,504 requested articles

and books sent to researchers

words translated in

30 languages

# **Research Support**





1,023

NIH staff participated in two NIH Library-hosted online events



442,001

NIH Library website visits

### **Customer Satisfaction**



customer satisfaction rating across 14 service areas from 4,355 surveys

# **Scholarly Communication**



